

Before performing any service always follow applicable safety precautions.

Rotisserie Wheels and Product Hangers

| Affected Products: | Model | Serial Numbers |
|------------------------|------------|------------------|
| | SPK-280 | All |
| | SPK-500 | Prior to K500001 |
| | SPK-700 | All |
| Affected Serial Range: | See above. | |
| Related Issue #: | N/A | |

Issue Description:

When replacing rotisserie wheels with metal hanger stubs (“old-style”), Southern Pride recommends replacing them with rotisserie wheels with rotating Teflon® hanger stubs (“new-style”). The rotating Teflon® hanger stubs reduce friction providing a longer life-span for the rotisserie wheels and product hangers. When upgrading the rotisserie wheels, the product hangers should also be upgraded. The one-piece end hangers (“new-style”) are designed to be flexible so that they can easily be bent back into shape in the event they become distorted. If only the rotisserie wheels are upgraded, the tolerances in the axle, rotisserie wheels, and product hangers could cause the hangers to not properly fit on the wheels.

Actions Required:

New - style product hangers:



Old - style product hangers:



Actions Required (continued):

New - style rotisserie wheels:



Outside of wheel



Inside of wheel



Old - style rotisserie wheels:



New-style rotisserie wheel and product hanger stock codes:

| Model | Rotisserie Wheel | Product Hanger |
|--------------|-------------------------|-----------------------|
| SPK-280 | 396006 | 994010 |
| SPK-500 | 396003 | 994007 |
| SPK-700 | 396002 (1-3/16" axle) | 994018 |

Additional Comments:

When installing rotisserie wheels refer to Service Bulletin SP2015-002 for the correct bushing torque settings. Rotisserie wheels and product hangers are sold individually. Each smoker would require two (2) rotisserie wheels and the applicable number of product hangers for that smoker model.

Secondary Distribution:

Service technicians within the Distributor's organization.
Service companies.

For Additional Information:

Southern Pride Technical Service: (800) 437-2679