



PRODUCT BULLETIN

SPProd-010

Revision 0

November 6, 2017

Products: Cook and hold control

Serial Range: Beginning with #44728, date code 1737

Release Date: October 2017

Cook and Hold Control

The cook and hold control previously displayed Error 7 when the thermocouple reading was below 18°F (-8°C). If this occurred, a warm towel would have to be placed around the thermocouple until the thermocouple reading was above 18°F (-8°C). At that point Error 7 would no longer be displayed and the control would function properly.

The cook and hold control programming has been updated so that Error 7 will no longer be displayed. The control will display the actual thermocouple reading at, or above, 0°F (-18°C). If the thermocouple reading is below 0°F (-18°C), the control will continue to display 0°F (-18°C) until the thermocouple reading rises above 0°F (-18°C).

Additional Comments:

This change eliminates Error 7 and the need to manually raise the temperature of the thermocouple during cold weather.

Secondary Distribution:

Service technicians within the Distributor's organization.

Service companies.

For Additional Information:

Southern Pride Technical Support: (800) 437-2679